



1. Privacy Notice

Student Transportation Services of York Region (“STSYR”, “we”, or “us”) is a transportation consortium established by the York Region District School Board (“YRDSB”) and the York Catholic District School Board (“YCDSB”) to provide and coordinate safe, effective, and efficient transportation for eligible students. This Privacy Notice addresses how and why we collect and handle personal information. “Personal information” means information about an identifiable individual but does not include anonymized information.

Personal information is collected directly from parents or guardians by the student’s relevant school board. Personal information is collected under the authority of the Education Act, R.S.O 1990, c. E.2., s. 190 and is managed in accordance with the Municipal Freedom of Information and Protection of Privacy Act, R.S.O. 1990, c. M.56 and with the respective school board’s privacy policy, as applicable.

Below are the main types of information collected and why:

- **Student name, home address, school, grade, and student ID:** to identify eligible students for transportation and creating, planning, and assigning transportation routes.
- **Parent/guardian name and contact information:** to provide access to the online Bus Planner Parent Portal to view information about their child’s school bus route and to provide direct notifications of late or cancelled school buses and other transportation updates.
- **Student medical information and/or accessibility needs:** to provide eligible students with adequate transportation and to respond to medical emergencies during transportation, as required.

STSYR contracts third-party service providers to provide and coordinate transportation services for eligible students. Student personal information and parent contact information is shared with these service providers in order to provide safe, effective, and efficient transportation. We ensure the personal information shared with our third-party service providers are protected through contractual requirements and other means. Our third-party service providers cannot use or disclose personal information for any purposes other than providing services to STSYR.

STSYR strives to employ safeguards to protect against loss or theft, as well as unauthorized access, collection, use, or disclosure. Such safeguards will include physical, organizational, and technological measures.

This website uses cookies to improve functionality, performance, and user experience. We also use analytics cookies to collect aggregated information about website usage (such as browser type and pages visited) to help us understand how the site is used and improve its performance. You can manage or disable cookies through your browser settings, though some features may not function properly.

Questions or concerns about the collection and use of your personal information can be directed to your child’s school principal or to the Manager of STSYR at 320 Bloomington Road West, Aurora, Ontario, L4G 3G8, or 905-713-2535 or 1-877-330-3001. If you wish to correct or update your personal information, please contact your child’s home school.

For more information about how the YRDSB collects, uses, and shares student personal information, please visit <https://www2.yrdsb.ca/privacy-notice>.

For more information about how the YCDSB collects, uses, and shared student personal information, please visit <https://www.ycdsb.ca/about/privacy-notice/>.